



Welcome to Child Care Connect NB

STEP BY STEP GUIDE FOR FAMILIES

New Brunswick's goal is to ensure that families have access to a high-quality, affordable, and Early Learning and Child Care system that they can rely on and where every child receives the necessary services to reach their full potential.

- ★ Located on the Parent Portal, Child Care Connect NB is a secure tool offered by the Department of Education and Early Childhood Development (EECD).
- ★ Families can submit a Child Care Connect NB request based on their current and future child care needs.
- ★ If or when a licensed Early Learning and Child Care operator has a space available that may meet your needs, they can send you a request to connect.
- ★ Identifying information about you or your child is not visible to the operator.
- ★ You decide if you want to respond to the operator or wait for another match.


STEP 1

Visit the Parent Portal

(gnb.ca/parentportal) to sign in and create a Child Care Connect request.

If you have not already created an account for the EECD Parent Portal, you will need to register first. After you register, an email will be sent to you requesting that you confirm your email address.

Welcome to the Parent Portal



The Parent Portal is a secure tool that gives parents access to online services and information about education and early childhood services.

Parents can stay connected through direct communications from the department as well as access to online resources for early learning, childcare and kindergarten through Grade 12. One account and one place to manage it all.


Sign in or register today.

[Sign in](#)[Register](#)


STEP 2


Once you are signed in, select **Child Care Finder and Child Care Connect NB** and then select **Create a Child Care Connect Request**.


[Home](#)[Required Actions](#)[Children](#)[Programs and Services](#)[User Profile](#)




Early Learning and Childcare



Child Care Finder and Child Care Connect NB



Resources



Childcare Financial Assistance


Kindergarten to Grade 12



Laptop Subsidy Program



School Directory



Transportation


PowerSchool Sign in


School Preregistration


Anglophone School Districts


Francophone School Districts


School Calendar

Child Care Finder and Child Care Connect NB

Finding Child Care

The Child Care Finder and Child Care Connect NB are services dedicated to helping families throughout their child care journey. By utilizing these resources together, you gain the ability to make well-informed choices, providing reassurance and a smooth pathway to finding the best care for your child.

Finding Child Care

Begin your search by using Child Care Finder. This intuitive, map-based tool allows you to easily explore licensed early learning and childcare options within your community. Find detailed profiles of each operator, including space availability, and identify the best match for your family's needs, all in a few easy steps.

[View Map of Childcare Sites](#)

Find Your Match with Child Care Connect NB

Child Care Connect NB helps families by connecting them with child care providers offering available spaces that meet their unique needs within their communities. The data collected through Child Care Connect NB also helps the Department of Education and Early Childhood Development decide where new child care spaces need to be created.

[Create a Child Care Connect NB Request](#)



You will need to collect the following information about your child:

- Legal Name and Date of Birth
- Medicare number and full name on card
- New Brunswick Education Number (NBEN)

If you do not have a Medicare or NBEN number for your child or if your child has not been born yet, please continue with registering your child. Someone from the Department will contact you for verification purposes.

STEP 3

Verify or add your address and contact information.

Child Care Connect NB

To proceed with creating a Child Care Connect NB request, please complete the following steps:

1

Collect the Necessary Information

You will need the following information about your child:

• Legal Name and Date of Birth

• Medicare Number and Name OR

• New Brunswick Education Number (NBEN)

If your child has not been born, you will be able to create a Child Care Connect NB request and will be asked to provide the information above once they have been born.

If you do not have an NBEN or Medicare number, please proceed and someone will contact you for verification purposes.

2

Provide Details

Provide details for where and when your child will require Early Learning and Childcare Services.

Monitor your e-mail for a potential Child Care Connect NB match from an Operator in your community.

3

Child Care Connect NB

When there is a potential match between your childcare needs and an operator, you will receive an e-mail from the Parent Portal asking you to contact the operator directly, accompanied by their contact information. It will be your responsibility to contact the operator and determine if the match will meet your needs.

To create a Child Care Connect NB request, you will need a Parent Portal account.

Sign In

Create an Account

Child Care Connect NB

Please verify that your address and contact information are correct.

This information will be used by the Department of Education and Early Childhood Education to contact you, if needed, and assist in the research and development of programs and services. Your address and contact information will not be provided to Operators of Early Learning and Childcare facilities.

Name & Email

Name

Rice, Rebecca

Email

@gmail.com

Update Name

Change Email

Address

Civic Address

250 KING ST
FREDERICTON NB
E3B 9M9

Mailing Address

Mailing address is the same as civic address.

Update Address

Phone Numbers

	Type	Number		
Primary	Mobile	(506) 455-	Edit	Delete

Add a Phone Number

STEP 4

If you have previously registered a child on the Parent Portal you will be able to select their name from your list.

If you are registering a child for the first time, select **Add a Child**.

If you are creating a request for an unborn child, select **“My child has not been born yet.”**

You will be able to Create a Child Care Connect Request and contact EECD to update the child’s personal information after they are born.

Child Care Connect NB Request

Child Details

Frequency

Preferences

Please choose a child to add to Child Care Connect

Child	Date of Birth	NBEN ⓘ
<div><div></div>Ivy Rioo</div>	2024-01-01	1758493

If your child has not been born yet, you may continue by selecting the following option

My child has not been born yet

Add a Child

Next

Cancel

When registering your child, simply follow the steps and input your child's name, date of birth and Medicare number or NBEN. Your child's information will be stored safely and securely.

Add Child Profile

Identification Method

Child Details

How would you like to uniquely identify your child? *

☒ Medicare Number

No medical information can be accessed by the Department of Education and Early Childhood Development. The number and full name must exactly match the name displayed on the card.

☐ New Brunswick Education Number

If the child is enrolled in the New Brunswick school system, they may already have been assigned a New Brunswick Education Number (NBEN). The number can be viewed on their report card.

I don't have Medicare Information or a New Brunswick Education Number (NBEN) and need help

Next

Cancel

STEP 5

Complete a Child Care Connect request by indicating your frequency, your preferred start date, and the days of the week you will require child care

Child Care Connect NB Request

Child Details

Frequency

Preferences

When do you require childcare services to begin? *

Immediately

Does your child require childcare on a regular schedule every week? *

☒ Yes, my child will attend the same days every week

☐ No, my child only needs to attend on a drop-in basis

What days of the week do you prefer your child attend? *

☒ Select All

Day	AM	PM
Monday	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Tuesday	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Wednesday	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Thursday	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Friday	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Are you willing to receive an offer for only some of the days you have selected? *

☒ Yes

☐ No

Previous

Next

Cancel

Identify your child care preferences.

Child Care Connect NB Request

Child Details

Frequency

Preferences

Which communities do you prefer for childcare? *

Please choose all that apply

☒ Fredericton (Downtown)

☒ Fredericton (North-East)

☒ Fredericton (North-West)

View Map of Communities

Do you want to limit your request to Designated Facilities only? *

Information about Designated Facilities

☒ Yes

☐ No

What types of Childcare Facility are you looking for? *

☒ Childcare Centre

☒ Home

Which language of service are you looking for? *

☒ English

☐ French

Which of the following services would you prefer to be offered? *

Please choose all that apply

☒ Food Services

☒ Early Drop-off

☐ Late Pickup

☐ Extended Hours (past 8pm)

☐ Overnight Services

☐ Transportation

Are there any additional notes that you would like to provide?

The information that you have provided will be made available to operators of Early Learning and Childcare Facilities in New Brunswick. Your name, address, contact information, and the name of your child will **not** be provided to the operators.

When there is a potential match between the information that you have provided and an Operator of an Early Learning and Childcare facility, you will receive an email from the EECD Parent Portal asking you to contact the Operator directly. The email will contain the contact information of the matched Operator. It will be your responsibility to contact the Operator and determine if the match is acceptable.

Previous

Save

Cancel

STEP 6

Once you have clicked **Save**, your child(ren) is now active on Child Care Connect.

You can update your child care needs or remove your child from Child Care Connect at any time.

If you wish to continue your search for child care, you can select the **Child Care Finder and Child Care Connect NB** link to learn more about licensed early learning and childcare facilities in your community, view contact information and facility inspection reports, and see if they have any spaces available.

[Home](#)
[Required Actions](#)
[Children](#)
[Programs and Services](#)
[User Profile](#)


Programs and Services


☐ Include inactive Programs and Services


Child Care Connect NB


Child	Preferred Start Date	Expiry Date	Status	
Ivy Rice	Immediately	2024-10-13	Active	Details

Available Programs and Services


Child Care Finder and Child Care Connect NB


Childcare Financial Assistance


School Preregistration


Laptop Subsidy Program

A Child Care Connect Request will be active for 4 months from the preferred date selected. Families will receive an email notification advising them when the request is going to expire. Families must update their request details if they want to remain on Child Care Connect.

If you have any questions regarding the Parent Portal and Child Care Connect NB, please call Monday to Friday from 8:30 am to 4:30 pm or email us.

Department of Education and Early Childhood Development:

1 833 221-9339
EECDPortal-PortailEDPE@gnb.ca

